



## **Board Criteria**

- 10-20 hours per month time commitment
- One three day educational session per year
- Must have excellent credit and demonstrate good financial practices at higher standard to reflect Board position
- Must be bondable
- Credit score and background check will be required.
- Industry knowledge
- Collaborative approach to leadership
- Representative of membership
- Help build membership through contacts
- Active membership with Oak Trust CU
- Open minded, cooperative, team player, caring

## **Volunteer Qualifications**

- Must be a Credit Union member in good standing, and use accounts and services.
- Be positive; encourage a culture of celebration for the good work the Credit Union is doing.
- Be an active listener, avoid preconceived ideas, and be willing to discuss issues and solutions.
- Show respect and appreciation for the ideas of others.
- Ask responsible questions without becoming a "Devil's Advocate".
- Realize that each volunteer can make a difference.
- Have intellectual energy.
- Must have no conflicts of interest or personal agendas.
- Show loyalty and commitment to the Credit Union.
- Be a visionary.
- Understand that the function of the volunteer is to support the board in setting policy, without becoming involved in the day-to-day operations of the Credit Union.
- Be willing to change and grow while maintaining the values of the Credit Union.
- Work collaboratively with trust in all members of the team.
- Understand the difference between Credit Unions and banks, and support the Credit Union philosophy.
- Be an advocate of the Credit Union in the community, while keeping sensitive information confidential.
- Support and adhere to the Code of Ethics of the Credit Union.